



Oifig an Stiúirthóra Náisiúnta Cúnta
Oibríochtaí Meabhairshláinte

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Deputy Matt Shanahan.
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.

11th September 2023

PQ Number: 37581/23

PQ Question: To ask the Minister for Health to outline his confidence in the ICT systems and networks that allow the national and satellite CAMHS units to carry out their patient communications and follow-up functions effectively; and if he will make a statement on the matter – Matt Shanahan

Dear Deputy Shanahan,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Building fit for purpose digital infrastructure

It is a priority for the HSE to ensure service delivery is supported by a fit for purpose digital infrastructure. The Integrated Community Case Management System (ICCMS) will, when operational, provide a comprehensive and integrated ICT solution across community services. The ICCMS is progressing through procurement processes and is on-track against agreed milestones for its implementation. In parallel with preparing for the introduction of ICCMS in CAMHS, the HSE is currently developing a programme of targeted short-term digital enhancements, which will include shared team diaries, digital dictation and further roll-out of e-referral in CAMHS via Healthlink. In addition, an interim IT system will be recommended to the CAMHS Improvement Programme Oversight Group at their September meeting. The acquisition of this interim system will be facilitated in those areas which do not currently have a functioning IT solution. The recommendation is based on an extensive options appraisal project with the support of the HSE's eHealth office.

I trust this information is of assistance to you.

Yours Sincerely,

Derek Chambers
A/Assistant National Director
National Mental Health Operations